

Standbys and Staging



October 23, 2016
Clearing Class

GFR Standbys

- A GFR Crew is dedicated to an event and remains on location to provide care in case of injury or illness
- Common GFR Standbys:
 - Cross Country Meets
 - Equestrian Team Events
 - Quidditch Matches
 - High Attendance Events (Concert)



GFR Standbys

Prior to Standby

- Check your equipment before leaving!
 - Ensure Jump Bag is fully stocked
 - Consider additional supplies you might need
- Be sure phone is fully charged!



GFR Standbys

Arrival at Standby

- Check in with Coordinator of event to find out where they would like you stationed
- Call Fire Dispatch to request a run number
“Hi this is Mike with 3371. We’re out at Letchworth State Park for a cross country meet standby, Can you please generate a run number for us.”



GFR Standbys

During Standby

- Remain attentive throughout event. If something happens you should be ready to respond!
- If you treat a patient, collect all necessary information to write in chart.
- If you require an ambulance and/or ALS, call non-emergency number for Dispatch
 - “This is Mike from 3371. Can you please dispatch an ambulance (and ALS) to Letchworth Field on the Geneseo campus for the 22 year old male with a head and neck injury.”



Chart or No Chart?

- At a volleyball game, a player rolls her ankle. She hobbles over to GFR and asks for an ice pack.
- At a Quidditch match, a player walks to GFR and asks for an ice pack after hitting his head. He seems a little out of it, but is A&Ox3. Pt. says he feels fine, but a friend is going to drive him to the hospital right now. He doesn't want to waste time getting vitals checked.
- At an equestrian standby, a young (approx. 8 years old) female patient asks for a Band-Aid for a scrape to her arm from falling on the gravel driveway. The scrape looks dirty with dirt and gravel. Her parents are not around.

GFR Standbys

After the Standby

- Call Fire Dispatch and tell them 3371 is clear of the standby.
 - While you have them on the phone, also get run number for the standby.
- Document the standby appropriately on emsCharts



emsCharts.com

Documentation

No Patient Assessed/Treated

Fill this out normally!

Run Number from Dispatch (16057)

EMD: Not Applicable

Type of Svc: Standby Scheduled

Category: No Reported Pt. Problem

Outcome: Stand by

Create new cl

Patient Record ID: New Record Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

Documentation

No Patient Assessed/Treated

Create new cl

Patient Record ID: **New Record** Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

Crew Members

<input type="text" value="D"/>	<input type="text"/>
<input type="text" value="P"/>	<input type="text"/>
<input type="text" value="S"/>	<input type="text"/>
<input type="text" value="T"/>	<input type="text"/>
Other:	<input type="text"/>

Fill this out normally!

Documentation

No Patient Assessed/Treated

Fill this out normally!

Other Type: College
Location:

Common: SUNY Geneseo
Add: Letchworth Field to
Address
Save Address

The screenshot shows a software interface with a 'Select Address' dialog box open. The dialog box contains the following fields: Common (dropdown), Location Name (text), Address (text), Apt./Suite/Room (text), Mile Post/Major Roadway (text), Cross Street / Directions (text), City (text), State, Zip (dropdown and text), County (text), Country (dropdown), and Census Tract (text). There are 'Save Address' and 'Cancel' buttons at the bottom. Below the dialog box, there is a 'Patients' section with a button to 'Click button below to add patient'. In the background, a form has a red box around the 'Other Type' field, which is currently set to 'College'. A red arrow points from the text 'Fill this out normally!' to this red box.

Patients
Click button below to add patient

Documentation

No Patient Assessed/Treated

Fill this out normally!

Other Type: Public Area

Location:

Name: Letchworth State
Park Address: 2280 Park
Rd

City: Mt Morris

State: NY Zip: 14510

Save Address

Select Address

Common:

Location Name:

Address:

Apt./Suite/Room:

Mile Post/Major Roadway:

Cross Street / Directions:

City:

State, Zip:

County:

Country:

Census Tract:

Patients

Click button below to add patient

Documentation

No Patient Assessed/Treated

Fill this out normally!

The screenshot shows a web-based form for medical documentation. It is divided into several sections. The top section is partially visible, labeled 'hart'. Below it is the 'Referring' section, which is highlighted with a red border. This section contains radio buttons for 'Type' (Hosp, EMS, Other), with 'Other' selected. Below this is a dropdown menu for 'Other Type' with the text 'Select Other Type' and a red 'x' icon. There are also text input fields for 'Location', 'Zip', 'County', and 'Requester'. Below the 'Referring' section is the 'Receiving' section, also highlighted with a red border. It contains radio buttons for 'Type' (Hosp, EMS, Other), with 'Hosp' selected. Below this is a search field for 'Name' and a dropdown menu for 'Unit' with 'Emergency Department' selected. There are also text input fields for 'Dest. Basis' and 'Comment'. At the bottom of the form is a section labeled 'Patients' with the text 'Click button below to add patient'.

This section is unselected and doesn't require input after you select standby for outcome

Documentation

No Patient Assessed/Treated

Times can be tricky for Standbys:

On Scene



Available



Times	
Onset:	
Dsp. Notified:	10/21/2016 16:47
Dispatched:	10/21/2016 16:47
Enroute:	10/21/2016 16:47
First Resp:	
On Scene:	10/21/2016 16:47
At Pt:	
Lv w/Pt:	
Leave Ref:	10/21/2016 16:47
Arrive Rec:	
Transfer Care Dest:	
Available:	10/21/2016 16:47
In Qtrs:	10/21/2016 16:47
Completed:	10/21/2016 16:47
Edit Times	
Odometer	
Start:	<input type="text"/>
At Ref:	<input type="text"/>
At Rec:	<input type="text"/>
End:	<input type="text"/>
Mileage	
Loaded:	<input type="text"/>
Total:	<input type="text"/>

Documentation

No Patient Assessed/Treated

» Patient Records

» Page 1
(Dispatch)

» Patient

» Page 2
(PT,CC,HPI)

» Page 3
(Neuro, Airway)

» Page 4
(Resp, Cardio)

» Page 5
(Secondary Survey)

» Page 6
(Labs, Fluids)

» Page 7
(Meds, IVs, PTA)

» Page 8
(Activity Log)

» Page 9
(Misc Forms)

» Patient Followup
(Hospital Notes)

» Entire Chart

» Print Preview

» Attachments

» Special Report

» Chart Toolbox

» Open Support

No Patient Selected

Search for Existing Patient

No Patient

Documentation

No Patient Assessed/Treated

Select No Reported Pt Problem

Always have a scene description!

The screenshot shows a multi-section EMS documentation form. The sections include:

- Impression / Diagnosis:** Contains an 'Impression:' field with a dropdown menu. A red box highlights this field, with an arrow pointing to the text 'Select No Reported Pt Problem'.
- Chief Complaint:** Contains a text area for the chief complaint, a 'Duration of Complaint' field, and a 'Patient Activity' dropdown. A red box highlights the text area, with an arrow pointing to the text 'Always have a scene description!'.
- Scene Description:** Contains a large text area for the scene description, a '# Patients at Scene:' field (set to 0), and a 'First Agency Unit On Scene?' dropdown. A red box highlights the text area, with an arrow pointing to the text 'Always have a scene description!'.
- Secondary Complaint:** Contains a text area for secondary complaints and a 'Duration of Complaint' field.
- History of Present Illness:** Contains a large text area for the history of present illness.
- Instructions Given:** Contains a text area for instructions given.
- Patient Belongings:** Contains a text area for patient belongings.
- Factors Affecting Care:** Contains a text area for factors affecting care.
- Reason for Encounter:** A dropdown menu.
- Drugs/Alcohol:** A dropdown menu.
- Drug/Alcohol Indicators:** A text area with a dropdown menu and a 'Cardiac Arrest' button.

A large white box with a black border is overlaid on the form, containing the text: "3371 on standby at Letchworth State Park For cross county meet. No patient was assessed/treated." A red arrow points from the text 'Include any other EMS Agencies on location' to the bottom right corner of this box.

"3371 on standby at Letchworth State Park For cross county meet. No patient was assessed/treated."

Include any other EMS Agencies on location

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Documentation

No Patient Assessed/Treated

Put time of arrival

At Ref: 16:47 Lv Ref: 16:47

Time	H.R.	B.P.	RA SpO2	Resp	Rhythm	ECG Method
Action	H.R. Method	BP Method				
10/21/16						

Comments:

Repeat Vital Signs
No Change

Assessed By: [dropdown]

SAVE / Add Line

Notes:
Place the mouse over the vitals and click to edit/delete.
Place the mouse over the 'action' name and click to edit/delete

"3371 on standby at Letchworth State Park
For cross county meet. No patient was
assessed/treated."

Documentation

Patient Assessed/Treated

Fill this out normally!

Run Number from Dispatch (16057)

Create new cl

Patient Record ID: New Record Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

EMD: Not Applicable if dispatch doesn't assign one. Add EMD code if dispatch was contacted

Type of Svc: Standby Scheduled

Category: Appropriate selection based on Pt. problem

Outcome: Refused Transport BLS or Treated, Transferred Care

Documentation

Patient Assessed/Treated

Create new cl

Patient Record ID: **New Record** Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

Crew Members

<input type="text" value="D"/>	<input type="text"/>
<input type="text" value="P"/>	<input type="text"/>
<input type="text" value="S"/>	<input type="text"/>
<input type="text" value="T"/>	<input type="text"/>
Other:	<input type="text"/>

Fill this out normally!

Documentation

Patient Assessed/Treated

Fill this out normally!

The screenshot shows a web-based form for patient documentation. It is divided into several sections. The top section is partially visible, labeled 'hart'. Below it is the 'Referring' section, which is highlighted with a red border. This section contains radio buttons for 'Type' (Hosp, EMS, Other), with 'Other' selected. Below this is a dropdown menu for 'Other Type' with the text 'Select Other Type' and a red 'x' icon. There are also text input fields for 'Location', 'Zip', 'County', and 'Requester'. Below the 'Referring' section is the 'Receiving' section, also highlighted with a red border. It contains radio buttons for 'Type' (Hosp, EMS, Other), with 'Hosp' selected. Below this are dropdown menus for 'Name' and 'Unit' (currently showing 'Emergency Department'). There is also a 'Dest. Basis' field with a small icon and a text input field, and a 'Comment' field. At the bottom of the form is a section labeled 'Patients' with a button that says 'Click button below to add patient'.

This section is unselected if Pt. refused care. If Pt. is transported by ambulance, fill out appropriate receiving agency

Documentation

Patient Assessed/Treated

Complete the rest of the PCR as you would for any other Patient!

Impression / Diagnosis							
Impression:	<input type="text"/>						
Initial Patient Acuity:	<input type="text"/>						
Chief Complaint							
<input type="text"/>	<input type="text"/>						
Duration of Complaint:	<input type="text"/>						
Patient Activity:	<input type="text"/>						
Secondary Complaint							
<input type="text"/>	<input type="text"/>						
Duration of Complaint:	<input type="text"/>						
History of Present Illness							
<input type="text"/>							
Reason for Encounter:	<input type="text"/>						
Drugs/Alcohol:	<input type="text"/>						
Drug/Alcohol Indicators:	<input type="text"/>						
Cardiac Arrest							
Scene Description							
<input type="text"/>							
# Patients at Scene:	<input type="text"/>						
First Agency Unit On Scene?:	<input type="text"/>						
Other EMS/Public Safety on Scene:	<table border="1"><thead><tr><th>Name</th><th>Type of Service</th><th>Agency Number</th></tr></thead><tbody><tr><td colspan="3"><input type="text"/></td></tr></tbody></table>	Name	Type of Service	Agency Number	<input type="text"/>		
Name	Type of Service	Agency Number					
<input type="text"/>							
<input type="button" value="Edit"/>							
Other Agencies on Scene (Generic):	<input type="text"/>						
NY Location Code:	No location codes available. Only available if Page 1 Referring county is in New York.						
Instructions Given							
<input type="text"/>							
Patient Belongings							
<input type="text"/>							
Factors Affecting Care							

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Staging

- The GFR crew is requested to remain away from the scene
- Two reasons for staging:
 - UPD is securing a scene for EMS safety
 - Patient is under care of Lauderdale Health Center





Staging

UPD and Scene Safety

- If UPD is securing a scene, fire dispatch will advise all responding units to stage until the scene is secured by University Police
 1. Respond to the scene as you normally would
 2. Meet with crew outside of building or away from the scene
 3. Advise Dispatch you are on location and staging
“3372 is on location and staging in the load zone”
 4. Dispatch will advise when to enter scene and make Pt. contact



Staging

Lauderdale Health Center Calls

- When EMS is dispatched to Lauderdale, one of the health center staff is requesting an ambulance for Pt. transport to a hospital.
 1. Respond cautiously to the scene
 2. Upon arrival, advise dispatch you are on location
 3. Check in with the front desk of Lauderdale if they require GFR
 4. Return to squad car and advise dispatch you are staging
“3372 to fire dispatch, at request of Health Center Staff, 3372 is staging outside of Lauderdale until transporting ambulance arrives”
 5. Wait for transporting ambulance to arrive on location
Ask ambulance crew if they'd like GFR assistance with Patient
 6. Clear Scene

Documentation

Stage at UPD Request

Complete the beginning of the PCR as you would for any other Patient!

Create new chart		Times
Patient Record ID: New Record Incident Number: <input type="text"/>		Onset:
General	Referring	Dsp. Notified: 10/21/2016 16:47 Dispatched: 10/21/2016 16:47 Enroute: 10/21/2016 16:47
Basesite: <input type="text"/>	Type: <input type="radio"/> Hosp <input type="radio"/> EMS <input checked="" type="radio"/> Other	First Resp:
Unit: <input type="text"/> BLS	Other Type: <input type="text"/> Select Other Type <input type="button" value="x"/>	On Scene: 10/21/2016 16:47
Response: <input type="text"/> Lights and Siren	Location: <input type="text"/>	At Pt:
EMD: <input type="text"/> Yes, Pre-Arrival Instr.	Zip: <input type="text"/>	Arrive w/Pt:
Type of Svc.: <input type="text"/> Scene <input type="text"/> Unsched.	County: <input type="text"/>	Leave Ref: 10/21/2016 16:47
Category: <input type="text"/>	Requester: <input type="text"/>	Arrive Rec: 10/21/2016 16:47
Outcome: <input type="text"/>	Receiving	Transfer Care Dest: 10/21/2016 16:47
Amb. Transport Code: <input type="text"/>	Type: <input checked="" type="radio"/> Hosp <input type="radio"/> EMS <input type="radio"/> Other	Available: 10/21/2016 16:47
Mass Casualty: <input type="text"/> Not Recorded	Name: <input type="text"/>	In Qtrs: 10/21/2016 16:47
Crew Members	Unit: <input type="text"/> Emergency Department	Completed: 10/21/2016 16:47
D <input type="text"/>	Dest. Basis: <input type="text"/>	<input type="button" value="Edit Times"/>
P <input type="text"/>	Comment: <input type="text"/>	Odometer
S <input type="text"/>		Start: <input type="text"/> At Ref: <input type="text"/>
T <input type="text"/>		At Rec: <input type="text"/> End: <input type="text"/>
Other: <input type="text"/>		Mileage
		Loaded: <input type="text"/> Total: <input type="text"/>
	Patients	
	Click button below to add patient	

At Patient Time will be later than On Scene

Documentation

Stage at UPD Request

Put time of arrival in the time field, use the first page to explain why Patient contact was initiated late

The screenshot shows a medical documentation interface with several fields and buttons. A red box highlights the 'Time' field in the 'Date' row, with an arrow pointing to it from the text 'Put time of arrival'. Another red box highlights the 'Comments' field, with an arrow pointing to it from the text 'use the first page to explain why Patient contact was initiated late'. A third red box highlights the 'SAVE / Add Line' button, with an arrow pointing to it from the text 'Put time of arrival'. The interface includes fields for 'Date', 'Time', 'HR', 'HR Method', 'BP', 'BP Method', 'MAP', 'RA SpO2', 'RESP', 'Resp Effort', 'Glu', 'Rhythm', and 'ECG Method'. There are also buttons for 'Repeat Vital Signs', 'No Change', and 'Assessed By'. The date '10/21/16' is visible in the 'Date' field.

Notes:
Place the mouse over the vitals and click to edit/delete.
Place the mouse over the 'action' name and click to edit/delete

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Graph

“3372 dispatched to Nassau Hall for the 19YOM intox. 3372 staged outside of scene at request of University Police Department.”

Documentation

Stage at UPD Request

Put time of Patient Contact

use the second page to begin your usual activity log

At Ref: 16:47 Lv Ref: 16:47

Time	H.R.	B.P.	RA SpO2	Resp	Rhythm	ECG Method			
Action	H.R. Method	BP Method							
10/21/16									
Date	Time	HR	HR Method	BP	BP Method	MAP	RA SpO2	RESP	Resp Effort
Glu	Rhythm	ECG Method							
Comments:									
Repeat Vital Signs									
No Change									
Assessed By:									
Add Action:									
SAVE / Add Line									

Notes:
Place the mouse over the vitals and click to edit/delete.
Place the mouse over the 'action' name and click to edit/delete

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Graph

“U/a Pt. found to be handcuffed and laying supine on the ground. No immediate life threats noted...”

Documentation

Staging at Lauderdale

Create new cl

Patient Record ID: New Record Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

All of this can be filled out normally!

Outcome: Ambulance Assist

Documentation

Staging at Lauderdale

Create new chart

Patient Record ID: [New Record](#) Incident Number:

General

Basesite:

Unit:

Response:

EMD:

Type of Svc.:

Category:

Outcome:

Amb. Transport Code:

Mass Casualty:

Crew Members

D

P

S

T

Other:

Referring

Type: Hosp EMS Other

Other Type:

Location:

Zip:

County:

Requester:

Receiving

Type: Hosp EMS Other

Name:

Unit:

Dest. Basis:

Comment:

Patients

Click button below to add patient

Times

Onset:

Dsp. Notified: 10/21/2016 16:47
Dispatched: 10/21/2016 16:47
Enroute: 10/21/2016 16:47

First Resp:

On Scene: 10/21/2016 16:47
At Pt:
Lv w/Pt:
Leave Ref: 10/21/2016 16:47

Arrive Rec: 10/21/2016 16:47

Transfer Care Dest: 10/21/2016 16:47
Available: 10/21/2016 16:47
In Qtrs: 10/21/2016 16:47
Completed: 10/21/2016 16:47

[Edit Times](#)

Odometer

Start: At Ref:

At Rec: End:

Mileage

Loaded: Total:

Documentation

Staging at Lauderdale

Select Unknown or Not Applicable

Always have a scene description!

The screenshot shows a medical documentation form with several sections. Two red boxes highlight the 'Impression / Diagnosis' and 'Scene Description' fields. A text box in the center contains the text: "3372 requested to stage outside of Lauderdale Health Center by HC staff. No Patient contact made." The form includes sections for Chief Complaint, Secondary Complaint, History of Present Illness, Instructions Given, Patient Belongings, and Factors Affecting Care. The 'NY Location Code' field is marked as 'No location codes available. Only available if Page 1 Referring county is in New York.' The 'Reason for Encounter' field is set to 'Cardiac Arrest'. The 'Initial Patient Acuity' field is set to 'Unknown'.

Impression / Diagnosis

Impression:

Initial Patient Acuity:

Chief Complaint

Duration of Complaint:

Patient Activity:

Secondary Complaint

Duration of Complaint:

History of Present Illness

Instructions Given

Patient Belongings

Factors Affecting Care

Reason for Encounter:

Drugs/Alcohol:

Drug/Alcohol Indicators:

Cardiac Arrest

NY Location Code: No location codes available. Only available if Page 1 Referring county is in New York.

Patients at Scene: 0

First Agency Unit On Scene?:

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Documentation

No Patient Assessed/Treated

Put time of arrival

The screenshot shows a medical documentation interface with several red annotations. A box labeled 'Put time of arrival' has an arrow pointing to the 'Time' field in the 'Date' row. Another red box highlights the 'Time' field in the 'Glu' row. A larger red box highlights the 'Comments' section, which includes a text area, a 'Repeat Vital Signs' button, and a 'No Change' button. A red arrow points from the bottom of this box to a 'SAVE / Add Line' button at the bottom right of the form. The form also includes fields for 'Date', 'HR', 'BP', 'MAP', 'RA SpO2', 'RESP', 'Resp Effort', 'Glu', 'Rhythm', and 'ECG Method'. At the top, it shows 'At Ref: 16:47 Lv Ref: 16:47'. At the bottom, there are 'Next Page >>' and 'Graph' buttons.

Notes:
Place the mouse over the vitals and click to edit/delete.
Place the mouse over the 'action' name and click to edit/delete

"3372 requested to stage outside of Lauderdale Health Center by HC staff. No Patient contact made. Geneseo Fire Dept (3181) arrived on location and GFR cleared scene."

Questions?

